

Subject: RE: [EXTERNAL] QSuper
Date: Thursday, 3 April 2025 at 1:02:43 PM Australian Eastern Standard Time
From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
To: Holly Osborne <hollyteganosborne@hotmail.com>

OFFICIAL

Hello,

How are you going?

Will look into this as I thought your claim was still active from last time?

Will come back to you.

Talk soon,
Jasmine

From: Holly Osborne <hollyteganosborne@hotmail.com>
Sent: Thursday, 3 April 2025 12:49 PM
To: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
Subject: [EXTERNAL] QSuper

CAUTION: This email originated from outside Queensland Treasury. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Jasmine,

Touching base to see if there's anything needed to move things forward with QSuper. I'm hoping to avoid delays in receiving the income protection payments, as it would have a financial impact.

Thanks for your help,

Holly

0401 219 842

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Monday, July 13, 2026 at 1:32:21 PM Australian Eastern Standard Time

Subject: RE: [EXTERNAL] QSuper

Date: Thursday, 3 April 2025 at 1:17:17 PM Australian Eastern Standard Time

From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>

To: Holly Osborne <hollyteganosborne@hotmail.com>

CC: Kiri Richards <Kiri.Richards@art.com.au>

OFFICIAL

Hi all,

Thank you – I understand Maddison provided the required information to Q Super yesterday and this is now with Q Super.

Kiri, please reach out if you require anything further from us.

Talk soon,
Jasmine

From: Holly Osborne <hollyteganosborne@hotmail.com>

Sent: Thursday, 3 April 2025 1:09 PM

To: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>

Cc: Kiri Richards <Kiri.Richards@art.com.au>

Subject: Re: [EXTERNAL] QSuper

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Thank you for your fast response. I know you are a busy bee.

.It was closed, however Kiri confirmed it can be reactivated due to my current medical condition being directly related to the treatment for my original medical condition.

I will cc Kiri into this email so she may assist if needed.

Sent from my iPhone

On 3 Apr 2025, at 1:02 pm, Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au> wrote:

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Monday, July 13, 2026 at 1:32:21 PM Australian Eastern Standard Time

Subject: RE: [EXTERNAL] 23.06.2025 Medical certificate
Date: Thursday, 3 July 2025 at 4:00:39 PM Australian Eastern Standard Time
From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
To: Holly Osborne <hollyteganosborne@hotmail.com>

OFFICIAL

Oh no – you're not having a good run! ☹
Jasmine

From: Holly Osborne <hollyteganosborne@hotmail.com>
Sent: Wednesday, 2 July 2025 11:00 AM
To: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
Subject: Re: [EXTERNAL] 23.06.2025 Medical certificate

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Thank you again. I'm so sorry that I missed your calls at the back end of the week. Oh my goodness I have had a horrendous 48 Hours. I think I also had Gastro. Let's just say I didn't leave my room.
Sent from my iPhone

On 2 Jul 2025, at 9:52 am, Jasmine Glaister <jasmine.glaister@treasury.qld.gov.au> wrote:

OFFICIAL

Hi Holly,

I hope you're feeling okay today and staying warm with the wind!!

We have put your leave in the system for you.

Please reach out at any time, take care!
Jasmine

From: Holly Osborne <hollyteganosborne@hotmail.com>
Sent: Saturday, 28 June 2025 10:43 AM
To: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
Subject: Re: [EXTERNAL] 23.06.2025 Medical certificate

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Hello there

Oh my goodness I am so sorry I missed this email and your call it was so good to talk to you though.. I missed our chats I had a terrible back end of the week please can you put 30 September 2025 I will shoot you a message today

oh stupid voice to text keep stuffing this message up . My silly toes and fingers and parts that I wouldn't even think would be hurting or rather frustrating at the moment.

On 27 Jun 2025, at 12:15 pm, Jasmine Glaister
<jasmine.glaister@treasury.qld.gov.au> wrote:

OFFICIAL

Hi Holly,

Thank you for sending this through.

I have tried calling this week.

I wanted to check in because there is no leave end date on the certificate provided by the dr.

Can you please confirm the leave end date so we can reflect this in the system.

Thank you and talk soon,
Jasmine

From: Holly Osborne <hollyteganosborne@hotmail.com>
Sent: Tuesday, 24 June 2025 12:59 PM
To: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
Subject: [EXTERNAL] 23.06.2025 Medical certificate

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Hi

Thanks for checking in. I feel very much supported. Still feel bad, and yes, I know you keep reiterating I don't need to feel that way. I miss you all, please pass on my love to everyone.

Do we still have the weekly shout out, I might have to email Jo about you again
...

As I said, you are always welcome to text or call if you need historical case information. Team effort, I will always help if I can.

Medical certificate below, and thank you for updating the system.

Before I forget, can you please give me a brief call when you have a moment.

Holly

<image001.jpg>

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From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
To: Holly Osborne <hollyteganosborne@hotmail.com>
Category: Qld Treasury, Medical - Certificates Bookings Reports ect

OFFICIAL

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Medical certificate below, and thank you for updating the system.

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Holly

<image001.jpg>

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Monday, July 13, 2026 at 1:32:21 PM Australian Eastern Standard Time

Subject: RE: [EXTERNAL] 23.06.2025 Medical certificate
Date: Friday, 27 June 2025 at 12:15:40 PM Australian Eastern Standard Time
From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
To: Holly Osborne <hollyteganosborne@hotmail.com>
Attachments: image001.jpg

OFFICIAL

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From: Holly Osborne <hollyteganosborne@hotmail.com>
Sent: Tuesday, 24 June 2025 12:59 PM
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Subject: [EXTERNAL] 23.06.2025 Medical certificate

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Holly

Dr Rory Compton
MBBS FRACGP
476373KH

Telegraph Road Clinic
Cnr Telegraph & Norris Roads
Bracken Ridge QLD 4017
P 07 3261 7000
F 07 3261 7466

Medical Certificate

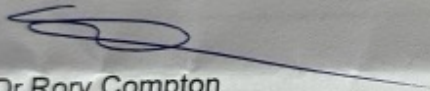
This is to certify that

Holly Dahm

has attended the medical centre today. She is highly motivated to return to work but unfortunately my opinion remains that she is not currently able to work due to her chronic medical condition.

I will review her in late September 2025 and issue an updated recommendation then.

This Certificate was completed on 23/6/2025.


Dr Rory Compton
MBBS FRACGP
476373KH

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Monday, July 13, 2026 at 1:32:21 PM Australian Eastern Standard Time

Subject: (none)
Date: Thursday, 24 July 2025 at 4:26:42 PM Australian Eastern Standard Time
From: Jasmine Glaister <Jasmine.Glaister@treasury.qld.gov.au>
To: Holly Osborne <hollyteganosborne@hotmail.com>
Attachments: image006.png, image007.png, image008.png, image009.png, image010.png

OFFICIAL

Hi Holly,

I am reaching out to check in with you.

It has come to my attention that there have been some recent posts on your LinkedIn page regarding personal matters. I understand that you've been navigating some challenging personal circumstances, and I want to acknowledge how difficult this can be.

At the same time, I'd like to remind you to be mindful of what you share on public platforms. Your LinkedIn profile lists Queensland Treasury as your employer and posts on public forums can sometimes be misinterpreted as representing the views of the organisation, even if that is not the intention.

As outlined in the [Code of Conduct](#) (Section 1.3), it's important to ensure that any comments you make are clearly understood as your personal views, not those of the government. Additionally, Section 1.5 highlights the need for our private conduct to uphold the integrity of the public service.

I am aware there is reference on your page post to the 'executive of government' and a statement about resolving conflicts in the public's favour. I would strongly encourage you to consider removing any mention of Queensland Treasury as your employer from your LinkedIn profile, to avoid any potential misunderstandings.

More importantly, I want to express my concern for your wellbeing. I know that you have been through a lot this past year, and I want to make sure you're supported. Please remember that the Treasury Employee Assistance Program (EAP) is available to you and your immediate family. TELUS Health offers free, confidential counselling and wellbeing services 24/7, provided by qualified professionals. You can reach them anytime at 1800 604 640.

If you'd like to have a chat, please don't hesitate to give me a call.

Take care of yourself and talk soon,
Jasmine

Jasmine Glaister
A/Director, People and Culture
People and Culture

P 07 3522 7779
jasmine.glaister@treasury.qld.gov.au
1 William Street
Queensland Treasury



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